

Prima

CARPETS LTD.

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2 Year Limited Installation Warranty

Prima Carpets Limited offers a Limited Installation Warranty. Prima Carpets Ltd. guarantees the quality of our installation to be professional and in keeping with the standards set by the flooring industry for the period of 2 years, from the date of installation. If any defect in installation is detected within 2 years of installation, Prima Carpets Ltd. will correct the problem with no cost to the customer.

This warranty applies only to the original owner of the floor installed by Prima Carpets Ltd., and cannot be transferred to another person. Warranty will also be invalid if flooring condition is due to improper maintenance or cleaning, as advised by the manufacturer, abuse of any kind, including by pets, excessive moisture, vandalism, or alteration of any kind. The temperature in the home also has to be controlled, and the Humidity level must be between 35 and 55 percent to retain warranty.

Please note that in most carpet installations, seams are necessary. Our installers are trained to minimize seams. However, seams are inevitable and will not be invisible. This is quite normal, should be expected, and is not covered by this Limited Installation Warranty.

Please also note that for Hardwood installations, over time the hardwood will change color slightly due to it being a natural product, and that is what it does. If moldings are installed with the hardwood, they might change color at a different pace as the Hardwood itself, and therefore may not match completely after a certain amount of time. As for Laminate or Vinyl Plank, if natural wood moldings are used, they might change color slightly, whereas the Laminate and/or Vinyl Plank might not.

Prima Carpets Limited retains the right to inspect and dispute any warranty claim it believes failed to meet the warranty standards mentioned above.

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